

Padel at Fitzpatrick's

Terms of Use

Padel at Fitzpatrick Castle Hotel – Pay & Play and Terms and Conditions.

Welcome to Padel at Fitzpatrick's. You are part of the world's fastest growing racquet sport. The terms below apply to playing here.

1. Playing at Fitzpatrick Castle gives you access to play on the padel courts during operating hours between 8am-930pm, provided that courts are available and you adhere to these terms.

2. We operate a pay & play system on our courts with booking and payment handles through the app "Playtomic". Please refer to our website or the app for the price list. You must have prepaid before gaining access to the courts.

3. We will soon have limited membership options available. These will include benefits such as reduced rates for play, greater access to booking and discounts in the hotel itself.

5. If you fail to turn up for a booking made, a standard charge may apply. Please make every effort to arrive at least 10 minutes before your booking time and advise the hotel leisure club if you are not attending a session, so other players can have fun on the courts.

Cancellation Policy

Reminder: You can cancel a booking free of charge up to 24 hours before playing.

Failure to cancel a booking less than 24h from the booking time will mean a standard charge of 50% of the full court fee will be charged.

If you don't show up for your booking 100% of the court fee will be applied against your credit

Please go to your booking and click on it. If it is more than 24 hours, it will let you cancel the reservation without generating extra charges.

Your account can be suspended if you cancel more than 3 times in a month

We also wish to remind players that they cannot use the courts for over 90 mins per day unless a special permission is granted by the Club.

The Club wishes to maximise the use of all courts in the Club. Not honouring bookings due to any circumstances without informing the Club does not help other players. We hope you can all understand this.

- *All players have to have to be registered on the system*
- *All payments or debts have to be sorted prior to play*
- *All extra charged will be applied over the person who made the booking*
- *Bookings can be made it 2 weeks in advance max*
- *Bookings are non-transferable*
- *The club has the right to change the court you have booked*

6. Players must wear non-marking sports shoes (no matter how cool they look), and you may not be permitted to play without these.

7. Unless agreed otherwise, sessions are for either 60 or 90 minutes (maximum allowed bookings 90 minutes per player per day). However, you may be able to extend your visit with the prior consent of the hotel leisure club. This will be charged at the usual rate

8. Customers must use all equipment and facilities in an appropriate manner and with consideration to your own health and safety and that of others.

9. In order to keep customers up to date with promotions and support services Padel at Fitzpatricks and its representatives may contact you. Your personal information will not be shared with third parties without permission, other than to the extent necessary to provide your subscription services. Please inform us of changes to your personal details such as address, telephone number and email address so that communications can be made.

10. We reserve the right to withdraw all or any part of our facilities for short periods of time to carry out routine maintenance and for exhibitions, tournaments, leagues and other events.

11. Play at the facilities may be suspended during inclement weather. Nonetheless, if you decide to play during inclement conditions, you do so at your own risk.

12. We accept no liability for lost or stolen goods whilst on our premises.

13. It is the responsibility of the customers to ensure they use the facilities provided under

this agreement. Refunds will not be available for failure to use/play.

14. We reserve the right to cancel or suspend a reservation, booking or Membership if these conditions are not adhered to. No refunds shall apply for any reason. The club has the right to move players from courts.

15. You:

-acknowledge your understanding that padel may be physically strenuous and know of no medical reason why you should not participate;

-acknowledge there are inherent risks involved with padel and the use of our facilities, and that we cannot provide you with any medical advice as to whether it is appropriate for you;

-release and indemnify Fitzpatrick Castle Hotel, the Padel Federation of Ireland and their respective directors, officers, representatives and associates against any claims, liabilities, loss, property damage, personal injury, rights and causes of action of whatever kind or nature that may arise directly or indirectly as a result of your use of our facilities;

-acknowledge that to the extent permitted by law our total liability to you (including for personal injury) for any reason is limited to the amount of your annual pass fees.

16. We reserve the right to adjust or amend these terms and conditions as necessary by notice, including by posting revised terms on our website.