



Fitzpatrick Castle Hotel Privacy Policy

Privacy Policy

The Fitzpatrick Hotel ("the hotel") is committed to protecting and respecting your privacy. We adhere to the Privacy Policy ("the policy") together with any disclaimers sets out the basis on which any personal data we collect from you or that you provide to us, or that is provided to us relating to you ("Data") by any means will be processed. Please read the following carefully to understand our use of personal data. Please note that the Policy relates only to living individuals in relation to personal data relating directly to themselves, and not to persons in any other capacity.

Data collected & Use of your information

The data collected by The Fitzpatrick Hotel is only used in the specific manner it was collected. Information collected during the booking process is only used to administer your booking.

The information collected is kept by Fitzpatrick Castle Hotel and the third parties contracted by the Fitzpatrick castle Hotel to facilitate the booking, such as but not limited to, the software booking engine provider, e-mailing provider, telephone / SMS text message provider.

Information submitted or sent through specific enquiry (e.g. submission of an enquiry form or sent through an email) is only used for the exact query raised.

Technical information collected during website visits such as IP address, browser, operating system, device used or physical location etc. is only used for website operation and is not personally identifiable or persistent. For persistent information (cookies) please see the segment regarding cookies below.

Information Retention and Deletion

If you have given your Personal data and information to us, you have the right to ask us to advise you of the scope of what Fitzpatrick's Castle processes about you, the purpose and nature of the processing, and information on who we share it with. You can also request to update, correct, or delete it at any time. However, we may need to retain certain information for legal or administrative purposes, such as record keeping or to detect fraudulent activities. You can opt out of marketing contact upon request. If you are concerned about potential violation of your privacy rights, please advise us of your concerns and we will strive to resolve them as soon as practically possible.

You can do any of the above by contacting Fitzpatrick Castle Hotel directly.

For privacy concerns and removal / deletions requests, please contact:
info@fitzpatrick.com or write to: Fitzpatrick Castle Hotel, Killiney, Co. Dublin

List of services

- Accommodation
- Gym
- Leisure
- Conference & Banqueting
- Restaurant, bar service and other food related services.

We may use your data to send you information relating to our services, events and products which may be of interest to you. If you do not want us to use your data in this way, please notify us to that effect. We keep your Data for varying periods of time.

Cookie Policy**What Are Cookies**

As is common practice with almost all professional websites this site uses cookies, which are tiny files that are downloaded to your computer, to improve your experience. This page describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the sites functionality.

How We Use Cookies

We use cookies for a variety of reasons detailed below. Unfortunately, in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

Disabling Cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually result in also disabling certain functionality and features of this site. Therefore, it is recommended that you do not disable cookies.

The Cookies We Set

This site offers newsletter or email subscription services and cookies may be used to remember if you are already registered and whether to show certain notifications which might only be valid to subscribed/unsubscribed users. This site offers e-commerce or payment facilities and some cookies are essential to ensure that your order is remembered between pages so that we can process it properly. When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

Third Party Cookies

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site. This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience.

These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content. For more information on Google Analytics cookies, see the official Google Analytics page. Third party analytics are used to track and measure usage of this site so that we can continue to produce engaging content. These cookies may track things such as how long you spend on the site or pages you visit which helps us to understand how we can improve the site for you. From time to time we test new features and make subtle changes to the way that the site is delivered. When we are still testing new features, these cookies may be used to ensure that you receive a consistent experience whilst on the site whilst ensuring we understand which optimizations our users appreciate the most.

As we sell products it's important for us to understand statistics about how many of the visitors to our site make a purchase and as such this is the kind of data that these cookies will track. This is important to you as it means that we can accurately make business predictions that allow us to monitor our advertising and product costs to ensure the best possible price. We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including; Facebook, Instagram, Twitter will set cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

For further information regarding cookies please visit:

European commission Internet handbook:

http://ec.europa.eu/ipg/basics/legal/cookies/index_en.htm#section_2

Disclosure of your information

We may disclose your Data to third parties who provide a service to us or in the event that we sell or buy any business or assets, in which case we may disclose your Data to the prospective seller or buyer of such business or assets or if we are under a duty to disclose or share your Data in order to comply with any legal obligation, or to protect our rights, property, or safety of staff or customers. We do not share your information with third parties other than as described above and as follows:

We may share your information with our affiliates, subsidiaries and Booking.com, Expedia.com, Hotels.com to the extent necessary for managing our business related to our Sites and the Purposes. To learn more about your choices related to how we share your information with our affiliates, subsidiaries, and business partners, please see the Your Rights section, below.

We may also share information, including but not limited to CCTV footage, to An Garda Siochana, when requested.

Your rights

As an individual, under EU law you have certain rights to apply to us to provide information or make amendments to how we process data relating to you. These rights apply in certain circumstances and are set out below: -

1. The right to access data relating to you (*'access right'*);
2. The right to rectify/correct data relating to you (*'right to rectification'*);
3. The right to object to processing of data relating to you (*'right to object'*);
4. The right to restrict the processing of data relating to you (*'right to restriction'*);
5. The right to erase/delete data relating to you (i.e. the *"right to erasure"*), and;
6. The right to 'port' certain data relating to you from one organisation to another (*'right to data portability'*).

Email

If you do not want to receive marketing and promotional emails from the hotel, you may click on the "unsubscribe" link in the email to unsubscribe and opt-out of marketing email communications. Alternatively, to the extent that applicable law requires your prior opt-in consent to receive marketing and promotional emails, you can choose not to opt-in. Please note that even if you opt-out of receiving marketing communications from us, we may need to send you service-related communications, such as confirmations of any future reservations you make.

The controller for the purposes of GDPR is:

Killiney Hotels Ltd

Changes to this policy

We reserve the right to change this Policy from time to time in our sole discretion. If we make any changes, we will post those changes here so that you can see what information we gather, how we might use that information and in what circumstances we may disclose it. By continuing to use our site or our services or otherwise provide data after we post any such changes, you accept and agree to this Policy as modified.

Contact Us

Questions, comments, and requests regarding this Policy and the information we hold are welcome and should be addressed to us at [Fitzpatricks Castle Hotel](#) or by post to:

Fitzpatrick's Castle Hotel
Killiney
co Dublin